porodo



Porodo 4G Kids GPS Smart Watch With JuniCare app

SKU: PD-KDSWT____

Table of Content

Package Contents —————————————	2
Features —————————————————————	2
Specification ————————————————————————————————————	2
Acquiring a Nano SIM Card ——————————	3
Installing the SIM Card ———————————	4
Downloading the App ———————————	4
Registration / Sign in —————————————————————————————————	5
Settings	6
Button Functions ————————————————————————————————————	6
Power OFF	7
Location Setting ————————————————————————————————————	7
Troubleshooting	7
Warranty ——————————	11
Contact Us	11

Before starting to use the product, please carefully read this User Manual to guarantee correct usage and keep it secure for future reference.

Package Contents

Watch	1
USB charge cable	1
User Manual	1
SIM card tool	1
Cover screw	2

Features

This product features GEO-Fence, Pedometer, History tracking, Chat, Alarm clock, Find watch, Dial pad, Remote camera, Reject unknown calls, Calculator, Stopwatch, Record, Watch interaction, Customized Face Watch, VOLTE, and Bluetooth Capability.

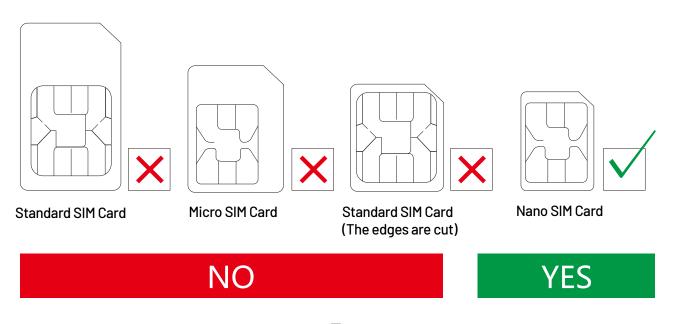
Specification

Screen Size	1.3" Touch Screen
Screen Resolution	320x320 px
os	Android 8.1
Dimension	16×42.2×47.3 mm
Processor	Spreadtrum SL8521E,1.2GHz Dual-core ARM CortexTM A7MP
Memory (RAM)	1GB
Memory (ROM)	8 GB
GPS Signal	SC8521E, L1,1575.42 MHz C/A code, 22CH
LBS Positioning	≥100 m above
GPS Accessible Range	5 to 30 m
WIFI Accessible Range	30 to 50 m
WIFI	Wireless 802.11 b/g/n
Camera Support	0.3MP px
Battery	700mAh 3.85V (Lithium battery)
Working Temperature	-20° to 60° C

Charging Voltage	5 V
Location Detection	GPS,WIFI,LBS,AGPS
Water Resistance	IP65
2G Supported Frequency Band	B2 B3 B8
3G Supported Frequency Band	B1 B2 B8
4G Supported Frequency Band	B1 B3 B7 B8 B20 B28A B38 B39 B40 B41
SIM card	Nano SIM card
Calling	Support (Enable to save up to 15 phone numbers)
Calling SOS	Support (3 SOS numbers)
Video Call	Support (Using APP)
WhatsApp	Support
Music	Support
G-sensor	Support (In three axis)
Remote Listen-in	Support
Accessories	USB Charge cable, User Manual, SIM Card tool

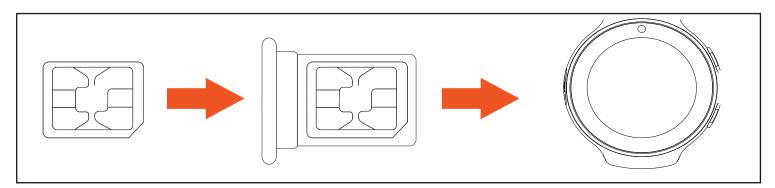
Acquiring a Nano SIM Card

- 1 . Purchase a Nano SIM card which includes a data plan and voice call capabilities. Such cards are available at local telecommunication service providers. For any inquiries, please consult with pre-sale customer service.
- 2. The SIM card must be compatible with the 4G network and support data streaming services as well as voice communication.



Installing the SIM Card

- 1 . Eject the SIM card tray from the device. Place the SIM card into the tray with the chip facing upwards.
- 2. Turn on the watch and wait for it to establish a network connection.



Downloading the App

- 1. Use your smartphone to scan the QR code below.
- 2 . Search the "JuniCare" app on the Google Play or App Store. Play or App Store.
- 3. The "JuniCare" app is compatible with IOS 11 and Android 4.4 and above.
- 4. The watch connects to the "JuniCare" app via Bluetooth connection. Make sure you have enabled Bluetooth on your smartphone.
- 5. On your smartphone, search the list of available devices and pair it with the device named "LT51".

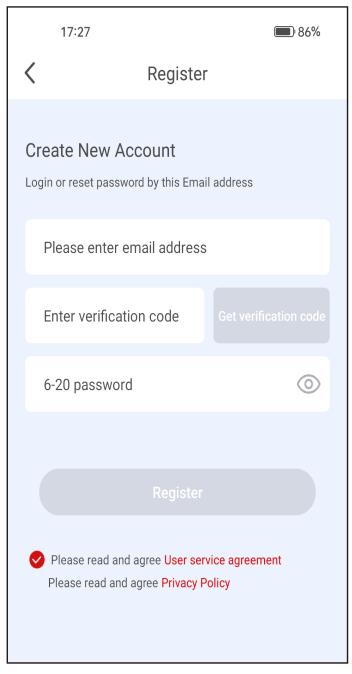


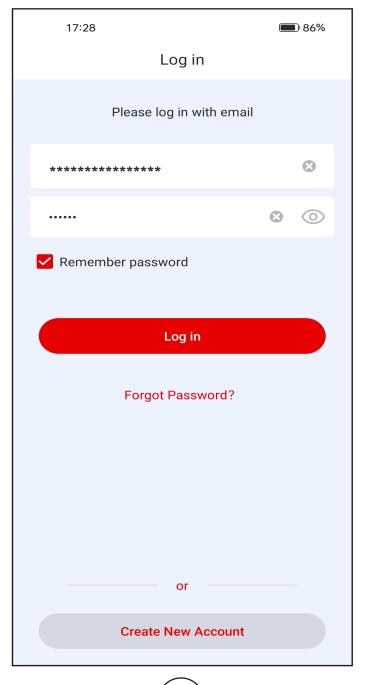




Registration / Sign in

- 1 . To perform the registration enter your email address to create an account. Verify your account by opening your email and confirming the link in the verification email in your inbox. Set a desired password to your account to complete the registration process.
- 2. Enter the registered email and password to log in to your account.

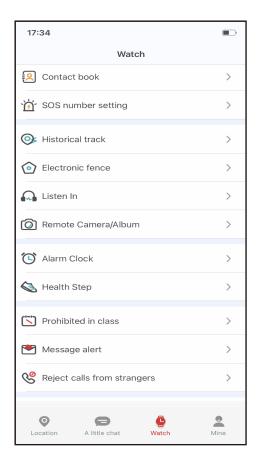




Settings

- 1. Log in the application to access the watch interface.
- 2 . Select the contact book to store the necessary numbers.
- 3 . Apply the same process to access additional features.
- 4 . Designate up to 3 SOS numbers.
- 5. Only numbers listed in the phone book or contacts are authorized to call the watch.
- 6. Save these numbers in the App to enable the watch to initiate calls to them.

Note: Ensure to hit the 'Save' button after adding the numbers.



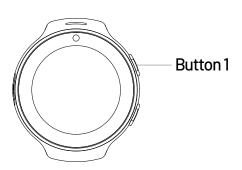
Button Functions

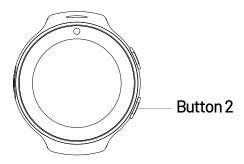
Button 1:

- 1 . SOS: Hold for 6-5 seconds
- 2. Turn the screen ON: Brief press
- 3. Return to main menu: Press momentarily

Button 2:

- 1 . Power ON: Hold for 5 to 6 seconds
- 2 . Power OFF: Hold for 5 to 6 seconds after ejecting the SIM card
- 3 . Lock screen: Press momentarily
- 4. Turn the screen ON: Press momentarily





Power OFF

Press button 1 to open the Setting menu and tap "Power off".

Location Setting

- 1 . Activate the watch to ensure it acquires a signal.
- 2. Open the map in the app, select the "Location" icon, and the watch's real -time location will be displayed.

2.1 When indoors:

The watch uses LBS or WiFi to determine your position.

The operation of the location feature may be affected by factors including the proximity to the base station and other environmental factors.

2.2 When outdoors:

The location service switches to GPS mode (an optional feature).

The instability-induced movement can occur and should not be considered a defect or a quality issue for after-sales purposes.

Troubleshooting

Make sure the SIM card supports the following options

- 1. Connects to GPRS Networks
- 2. Has access to 4G data streaming
- 3. Allows displaying caller ID

1. No signal after inserting the SIM card

Solution 1:

Make sure you are using the correct SIM card size, the SIM card is positioned correctly in the tray, and it has access to 4G data.

Solution 2:

Turn the device OFF. Reinsert the SIM card. Restart the watch and attempt to connect.

2. Unable to connect to the network after saving numbers

Solution 1:

Verify if there's a signal after inserting the SIM card and that the watch can receive calls.

Solution 2:

Ensure the watch is powered ON before using the app to make calls.

Solution 3:

Ensure the SIM card has an active data plan and can make calls.

Solution 4:

Verify the watch ID matches the ID on the tags.

3. You receive 'The dialed number is busy, try calling again later' when calling the watch

Solution 1:

Check and confirm there's a signal after SIM card insertion.

Solution 2:

Check if the phone numbers are correctly saved in the app.

Solution 3:

Disable the 'Do Not Disturb' mode in the app if active.

4. Troubleshooting location functionality

Solution 1:

Try repositioning to outdoor for a better signal.

Solution 2:

The watch enters 'Sleep Mode', which halts data accessibility to save the battery. Reactivate the watch by shaking the watch.

5. Charging and Power Issues

If the watch doesn't charge or power on, it may be in self-protection mode. Follow the steps below to resolve the issue:

Solution 1:

Test with an alternate USB cable to determine if the original is faulty.

Solution 2:

Hold the POWER button for 8 seconds to initiate a recharge. If the watch indicates it is charging, you may restart it after 1 minute.

Solution 3:

If the watch does not respond, it is suggested to wait for two days before attempting another charge.

6. Audio issues (No sound is heard from the watch or the smartphone)

Solution:

Adjust the volume during a call. If maximum volume yields no sound, the speaker may be damaged and will require repair.

7. The watch does not receive calls.

Solution:

The device is capable of receiving calls and displaying caller ID information. Contact your service provider to enable this feature.

8. Connectivity issues during calls

Solution:

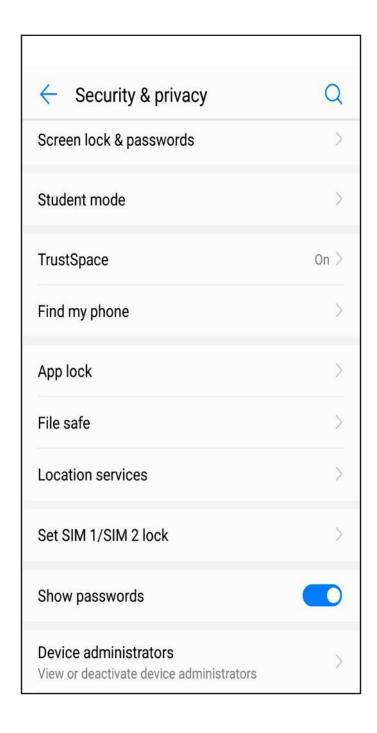
If the device fails to connect during a call, verify the GSM signal on the screen. A misplaced SIM card may be the cause; reinsert the SIM card and make sure it is securely positioned in the tray. Attempt the process again.

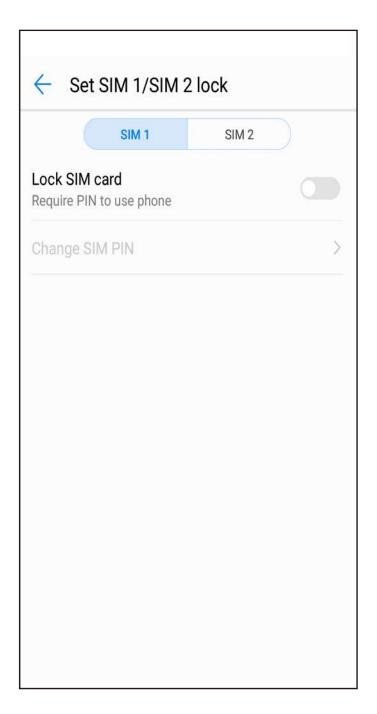
9. Disabling SIM card PIN Lock

Solution:

To disable the SIM card PIN lock, please navigate to your smartphone's settings as follows:

On your smartphone navigate to "Settings" > "Security & Privacy" > "Set SIM Lock" Then, disable the feature by toggling off "Lock SIM card".





Warranty

Products that you buy directly from our **Porodo** website or shop come with a 24-month warranty.

When you buy **Porodo** products from any of our approved sellers, you only get a 12-month warranty. If you want to extend this warranty, go to our website at **https://porodo.net/warranty** and fill out the form with your information. Don't forget to upload a picture of the product too. After we've checked and accepted your request, we'll send you an email to confirm that your product's warranty has been extended.

For more info, please check: porodo.net/warranty

Contact Us

If you have any questions about this Privacy Policy, please contact us at:

info@porodo.net

Website: porodo.net

Service Support: support@porodo.net

Instagram: porodo